

User Manual



Overview of Visa Platinum and Visa Classic:

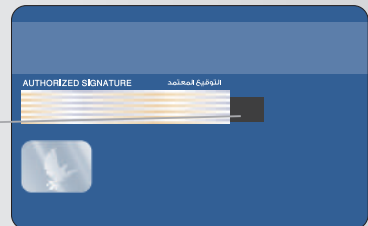
Housing Bank Visa Platinum credit card is a world of unique privileges in your hands, giving you the highest levels of spending wherever you are and at any time you want. You deserve the best offers, many opportunities, and privileges with Visa Platinum Credit Card from the Housing Bank.

Housing Bank Visa classic credit card offers a wide range of benefits designed to give you the financial flexibility and purchasing power that suit your needs and lifestyle at any given place or time.

Card Number: Consists of 16-digit numbers, for online shopping purposes.
Validity: Your card will be valid until the month/year shown on your card.
Name: Please check if your name is accurately printed.



Security Code: This code will be used in some websites to verify the card details.



General Guidelines:

- Avoid bending the card or exposing it to heat and magnet.
- Avoid writing your PIN on the card or disclosing it to anyone.
- If your card is stolen or lost, contact your branch immediately or call any of the below numbers to block your card:
 - Iskan 24/7 Call Center on +962 6 5200400
- You can use your card for local and international purchases and cash withdrawal.
- Please consider updating your mobile phone number regularly; in order to receive SMS and OTP (One Time Password) notifications for E-commerce purchases.
- You can activate your card through Housing Bank E-channels.
- Please contact your branch to help you in activating your card.
- The ability to make purchases over the internet and the contactless feature are activated on your card and within the Bank's spending cap. You can increase your spending cap or omit it entirely and deactivate the contactless feature by visiting our branch.