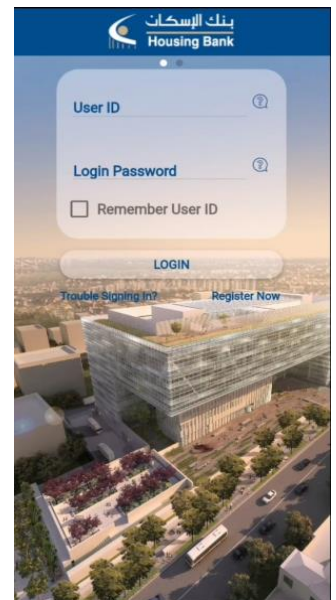


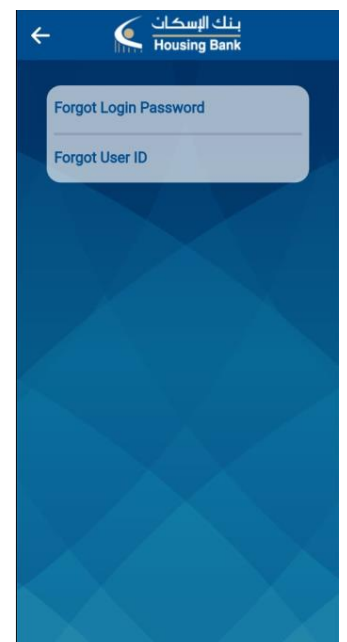
بنكي للحياة My Bank For Life

Login for old ISKAN Mobile users:

1-Tap on "Trouble signing in" icon located on the main screen



2- Tap on forget login password



2- Enter your 8-digit Customer Information File (CIF), located at the bottom of your debit card (excluding the first three digits from the left) then select your debit card type then enter your debit card pin number, then click "continue "



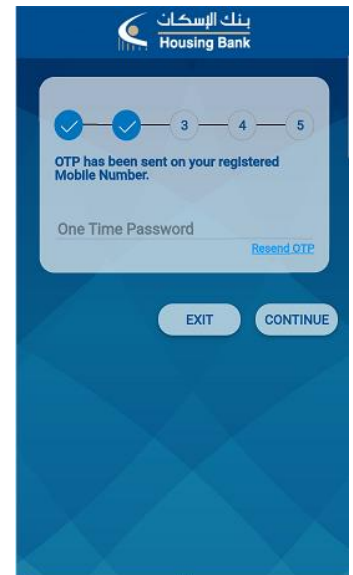
The screenshot shows the registration screen for a debit card in the Housing Bank app. At the top, there is a back arrow and the bank's logo in Arabic and English. The form includes a 'CIF ID' field with a help icon, a 'Card Type' dropdown menu set to 'Visa Debit', and a 'Card Number' field with a 'Select' dropdown and a masked input 'xx xxxx xxxx'. Below this is a 'PIN' field. A 'CONTINUE' button is located at the bottom right. A disclaimer at the bottom states: 'Updating your user ID / password will have an impact on your biometric login. Please register again for biometric login using new user ID / password.'

3- Select your nationality and enter the national ID number then enter your date of birth and click "continue"



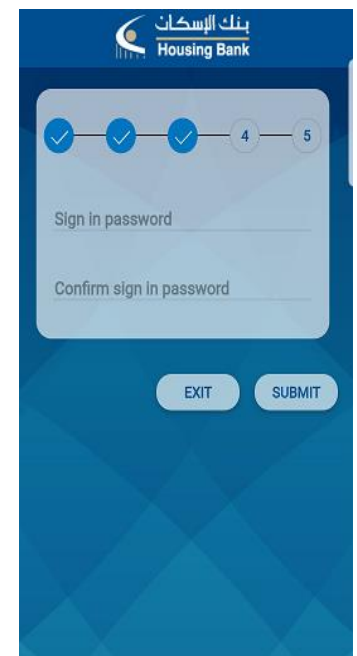
The screenshot shows the registration screen for nationality and ID in the Housing Bank app. At the top, there is a back arrow and the bank's logo. Below is a progress indicator with five steps, where the first step is checked. The form includes a 'Select the Nationality' section with radio buttons for 'Jordanians' (selected) and 'Non-Jordanians'. Below this is a 'National ID' field and a 'Date of birth' field with a calendar icon and the date '09/06/2020'. At the bottom, there are 'EXIT' and 'CONTINUE' buttons.

4- You will receive an SMS with one-time password OTP, enter the code then click "continue"



5-set your sign in password and confirm your sign in password then click "SUBMIT".

Note: password policy is (8 – 12 character, include uppercase, lowercase, Numbers and special character)



7- After completing the previous steps you will receive a confirmation message " login password set successfully ", then click on (X), And enter your new User ID and your login password.